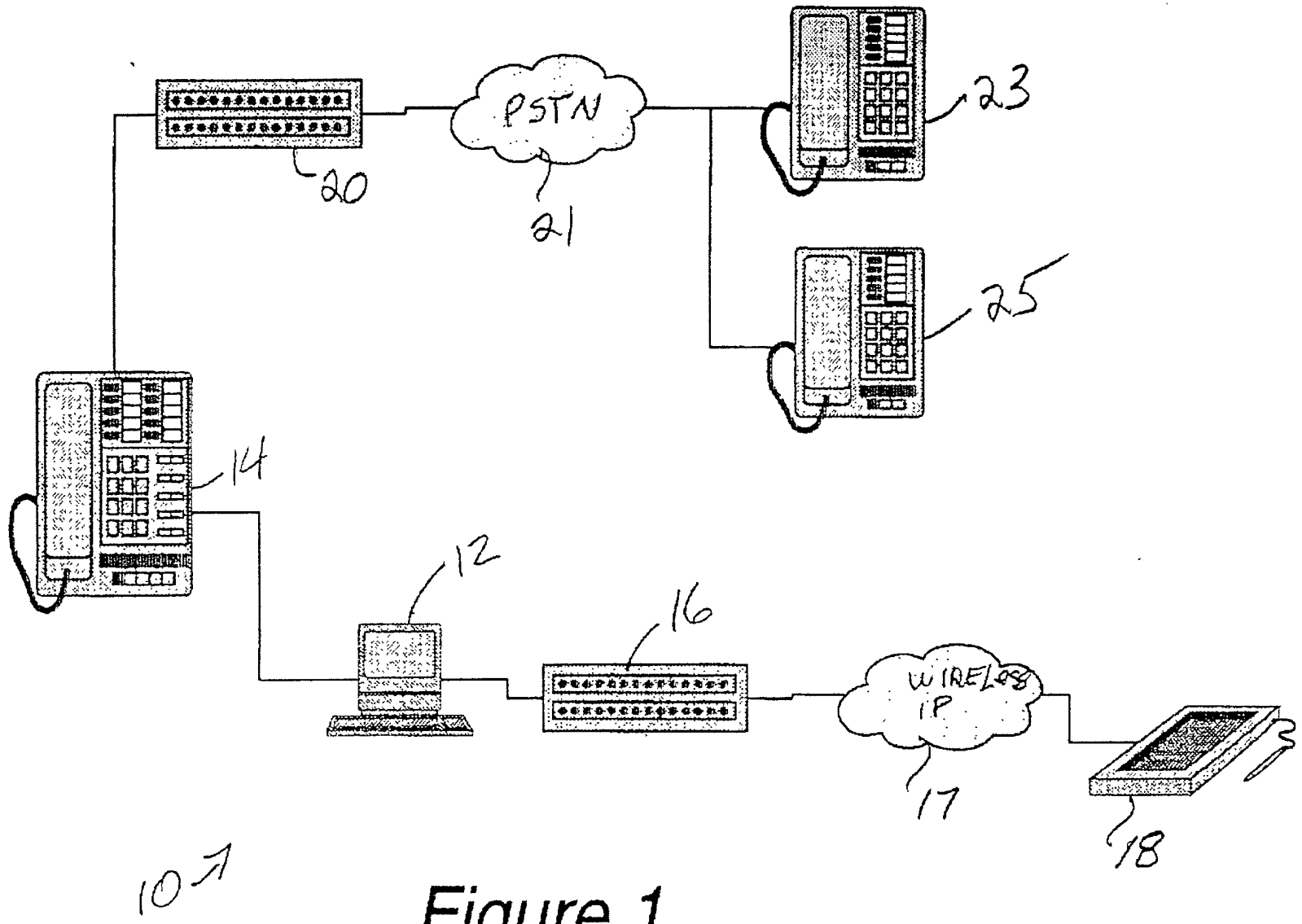

Figure 1

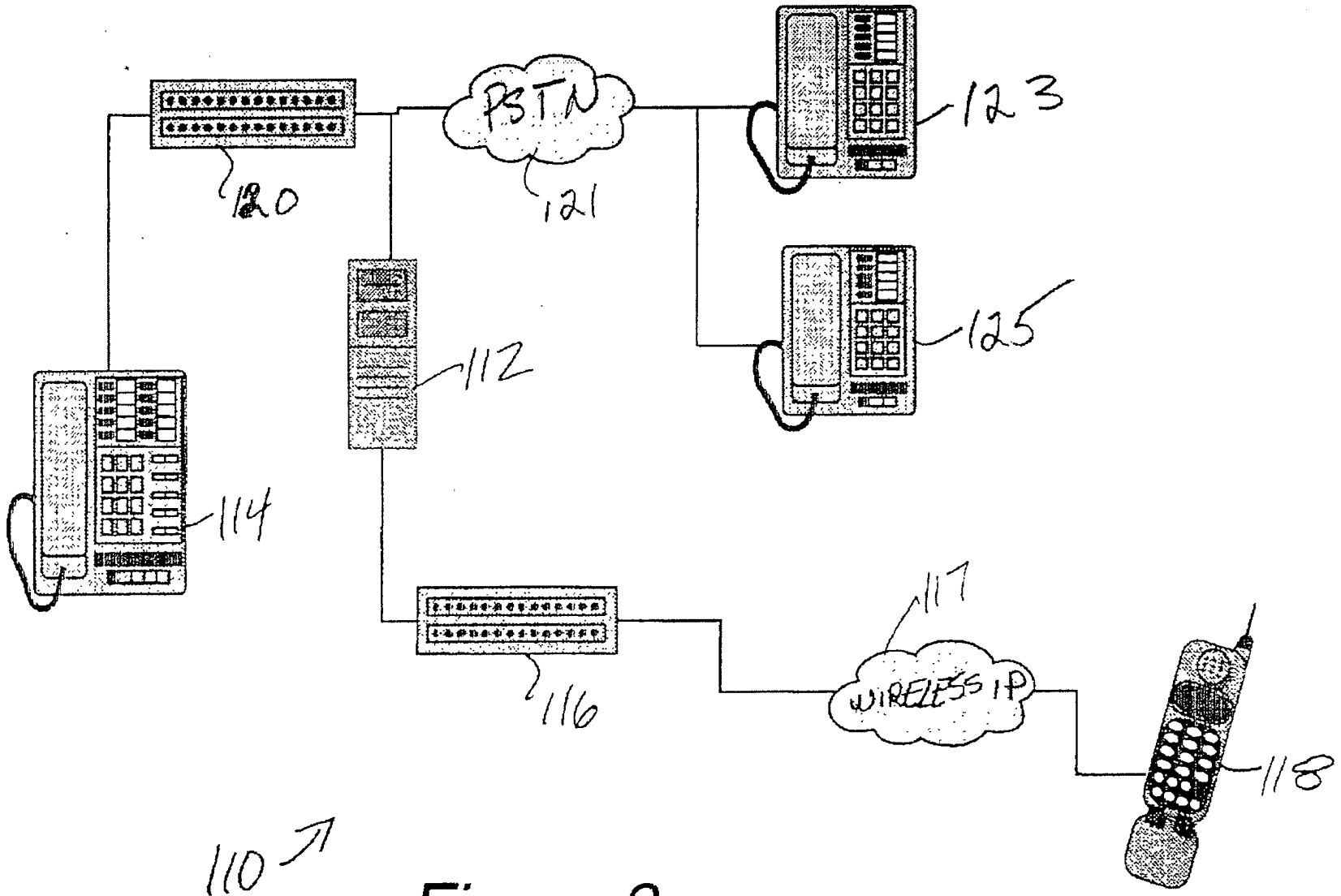

Figure 2

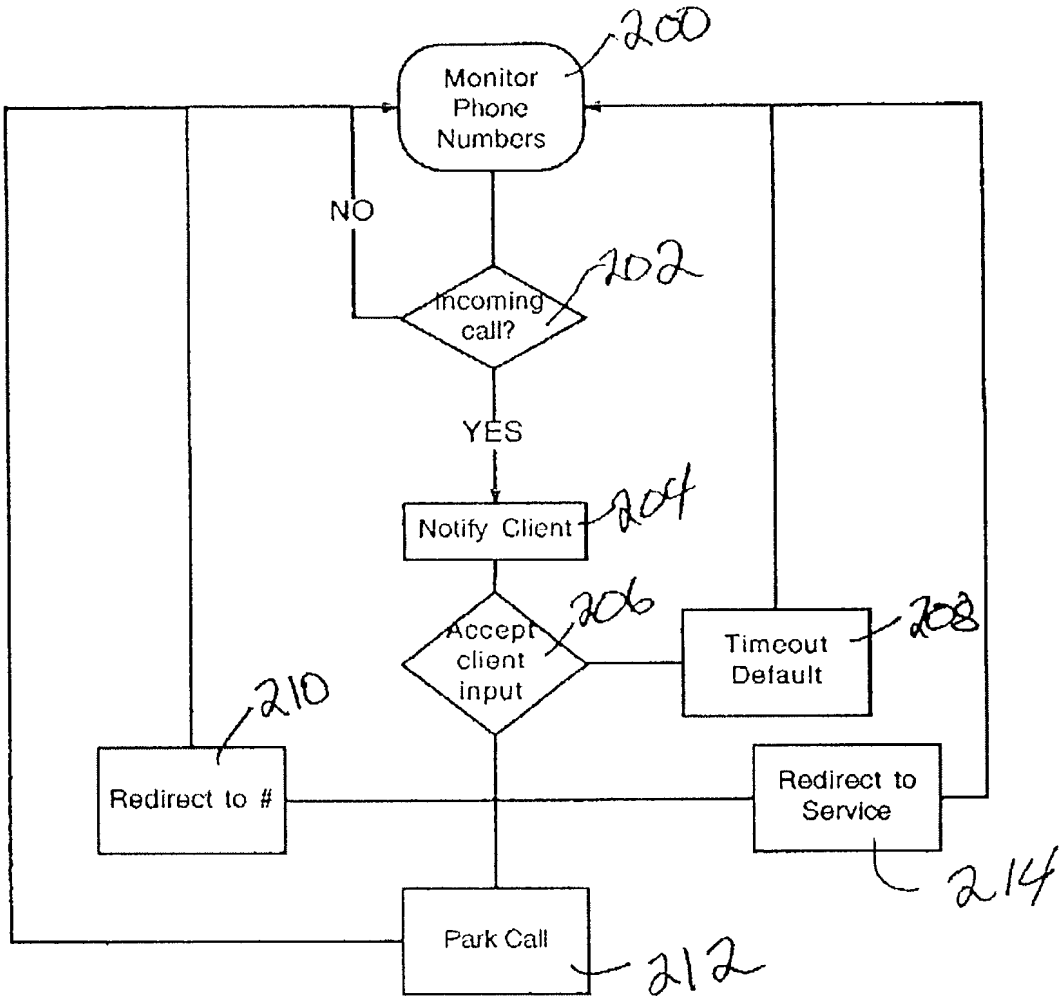
Monitor Phone Numbers
200
NO
Incoming call?
202
YES
Notify Client
204
Accept client input
206
Timeout Default
208
Redirect to #
210
Redirect to Service
214
Park Call
212

Figure 3

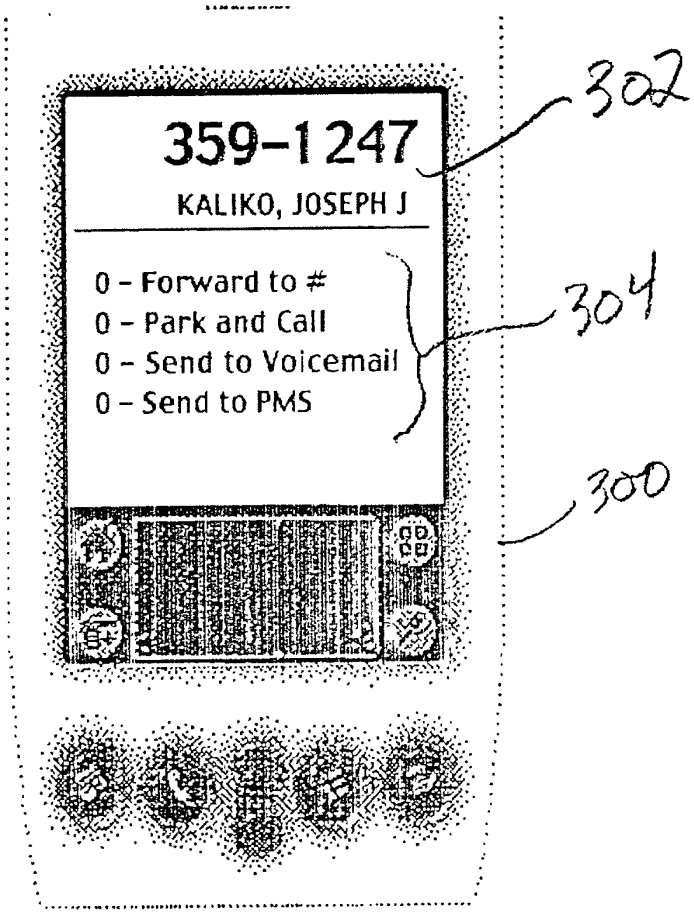

Figure 4

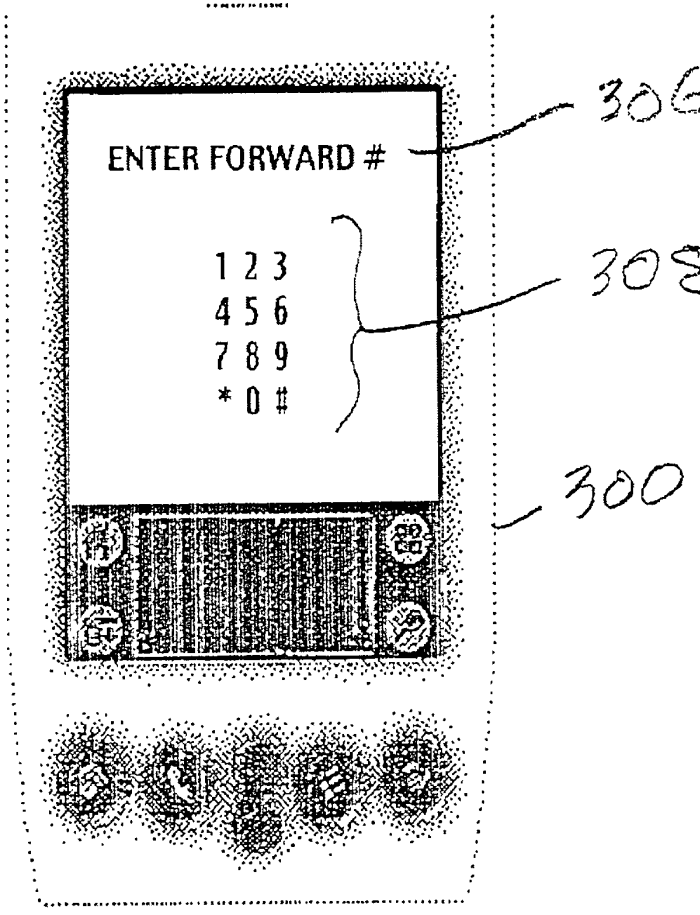

Figure 5